

Kerne Bridge Ward Information for Residents During COVID-19

This document has been collated by Yolande Watson (Ward Member) and Herefordshire Council's COVID-19 Community Link Workers as a summary of local support that is available for residents of the Kerne Bridge Ward during COVID-19. This will be updated as new information or knowledge becomes available.

Contacts and Access to Support

Good Neighbours Schemes

Experience to date suggests that community groups within the parishes are able to support many general requests for support (such as shopping, dog-walking etc). Herefordshire Council are linking with these groups that include:

- Walford Parish (which includes Walford, Bishopswood, Bulls/Leys/Howle Hill and Coughton) contact Walford Community Support Scheme. Website: www.walford-pc.org.uk/parish-life/community-support-scheme. Contact: 07493171430
- Whitchurch & Ganarew Parish (which includes Symonds Yat West and Marstow) please contact Sue Morris via suemorris779@gmail.com or Clerk@wagpc.org.uk Contact: **01600 890981**
- Goodrich & Welsh Bicknor Parish (which includes Symonds Yat East) doesn't have a Good Neighbours Scheme but the Parish Council recognises that there might be people who may need help (and can offer help). Please contact Miss A Jones (Clerk)

Tel. 01600 890466 (answer-machine)

Email. clerk@goodrichandwelshbicknorpc.org

Herefordshire Council

Herefordshire Council are continuing to operate its essential community and social support services, adapted as necessary to take account of COVID-19 working requirements. Additional services have been created to provide support for the vulnerable, particularly those requiring "shielding". These include:

- Talk Community COVID response – if you need support please contact the central helpline via:
 - Telephone - **01432 260027**

- Internet - https://www.herefordshire.gov.uk/info/200207/family_support/883/coronavirus/3
- Email - talkcommunitycovidresponse@herefordshire.gov.uk

- Community Link Workers – Herefordshire Council staff have been redeployed to help ensure that vulnerable people are being supported, either through community groups or direct Council services. There are currently 3 allocated link workers for the Kerne Bridge area and surrounding wards (Margerita Sinko, Jenny Wickett & Kelly Dennis). As this service is evolving, requests for help are best made through the central help desk (**01432 260027** or talkcommunitycovidresponse@herefordshire.gov.uk)

NHS Volunteer Responders

National scheme to provide voluntary support for the NHS as required, including through use of the "Good Sam App". Requests for help generated are generated by NHS workers rather than members of the public.

WISH

WISH (Wellbeing Information & Signposting for Herefordshire) is an existing web-site that collates information for residents as to what support and community groups are available. There are additional sections on this relating to COVID-19. Web-site evolving and now includes section on businesses & support available within the Ross and surrounding area.

(Web-site - <https://www.wisherefordshire.org/>)

Food and Essential Supplies

Did you know that you can get food and essential supplies in the parishes of Whitchurch & Ganarew, Goodrich & Welsh Bicknor and Walford?

Whitchurch & Ganarew Parish

- **Woods of Whitchurch** are doing grocery box scheme and are a local food hub for people to buy stock + offering a takeaway/drive-thru service <https://en-gb.facebook.com/woodsofwhitchurch>.
Food orders – please contact Tori for an order form on 07786 543457 or e-mail: Victoria@oldcourthotel.co.uk
- **Whitchurch Spice Tandoori** (The Crown), Whitchurch is taking orders and delivering. It doesn't have a website but has a Facebook page of the same name. Tel. 01600 890808.
Mobile: 07422404777
- **Parish Council web-sites** - includes links for local information, support & suppliers <https://www.wagpc.org.uk/>

<https://goodrichandwelshbicknorpc.webs.com/notices-information>

<https://www.walford-pc.org.uk/category/news-updates/>

Goodrich & Welsh Bicknor Parish

- **CrossKeys Pub in Goodrich** is taking orders for a £20 grocery box scheme and is an ad hoc bakery (check their Facebook page for up-to-date information).
E-mail: rafpubs@icloud.com.
Contact 01600 890692

Walford Parish

- **Inn on the Wye, Walford** is taking orders for a £20 grocery box scheme. Website: www.innonthewye.co.uk.
Contact: 01600 890872. Details <https://www.facebook.com/groups/567785286697826/permalink/1736562249820118/>

The Rumbling Tum are doing meals on wheels and newly introduced service of meals being delivered in bulk weekly to your home delivered in containers which can then go in the oven or microwave. Contact 01989 567 660
ormobile:07771682786
gay@therumblingtum.co.uk

Please note that the Old Court Hotel in Whitchurch and The Hostellerie in Goodrich are closed for business.

Volunteering

There are a number of routes to volunteering and providing support to the community. These include:

- Informal assistance to neighbours, friends & family
- Volunteering for existing community groups, including the "Good Neighbour Schemes" listed below
- NHS Volunteer Responders/"Good Sam" (<https://www.goodsamapp.org/NHS>) – currently closed to new applicants

Herefordshire Council have established a scheme for potential volunteers or that vulnerable people needing support can contact:

- <https://www.herefordshire.gov.uk/covid19help>
- Talk Community Covid Response telephone number: **01432 260027**
- Email address talkcommunitycovidresponse@herefordshire.gov.uk

This scheme is continually evolving. Experience to date suggests that community groups within the parishes are able to support many general requests for support (such as shopping, dog-walking etc) and this scheme is linking in with these existing organisations.

Please pass this information on to those who aren't connected to the internet or on social media. With thanks, Cllr Yolande Watson, Herefordshire Councillor for Kerne Bridge
(Yolande.Watson@herefordshire.gov.uk)

Kerne Bridge Ward COVID 19 Information for Public
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